



100 YEARS STRONG

REGISTRATION REFUND POLICY

PREAMBLE

A player's registration fee comprises several components, including:

1. Football Federation Australia (FFA) National Registration Fee (NRF)
2. Football NSW (FNSW) Capitation, including Insurance
3. Association Fee; and
4. Canterbury Lions Football Club (CLFC) Fee

Neither the Association nor the Club controls the FFA NRF or FNSW Capitation amounts.

Once paid, the FFA NRF and FNSW Capitation are subject to the Terms & Conditions specified by each of the FFA and FNSW at the time of registration (refer to Terms & Conditions acknowledged in Play Football)

GUARANTEE OF TEAM PLACEMENT

- There is no guarantee of a place on a team.
- A refund will be granted if a player is not allocated to a team.

REFUND APPROVAL

- CLFC Committee must approve refunds for reasons other than non-allocation to a team.

CONSIDERATIONS FOR REFUNDS

- Injury or Medical Reasons – Refunds in cases of documented injuries or medical conditions preventing the player's participation.
- Withdrawal before a Certain Date – Refunds will be considered for withdrawals made before the start of the season.
- Administrative Errors – A refund may be considered if there are errors in the registration process or if a player was mistakenly registered.

REFUND PROCESS

- Refund requests must be submitted in writing.
- Approval is contingent on the CLFC Committee's review.
- The refund amount is calculated from the date the letter or email is received.

PROCESS FEE

- Approved refunds may be subject to a processing and administration fee.
- CLFC Committee determines the processing and administration fee.

DEREGISTRATION DEADLINE

- Affiliated bodies set the deregistration deadline each year, deregistration's will not be processed after this date.



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ASSOCIATION POLICY

This policy explicitly addresses the Association's portion of a player's registration fee when an individual seeks to deregister from the current football season.

1. **Full Refund:** The only instance where a full refund will be applied is when the player has not engaged in any football activity within the Association, including not participating in training, trial games, or a season fixture.
2. **No Refund after Participation:** The Association fee will not be refunded once the individual has participated in training, a trial game, or a season fixture.
3. **Season Ending Injury Refund:** In the event of a player sustaining a season ending injury (evidence required) during preseason training or a preseason trial game, a 50% refund may be provided. This EXCLUDES the insurance component of the registration due to any claims that may be lodged for injuries.

KEY LINKS

[Registration Refund Form](#)